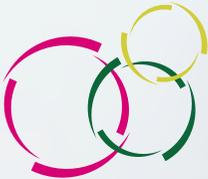




hayward 
SERVICES
Limited
The science of cleaning, the art of caring

www.haywardservices.co.uk

SERVICES BROCHURE
HAYWARD
SERVICES
LIMITED

**THE SCIENCE OF CLEANING,
THE ART OF CARING**

WELCOME

Operating for more than 40 years and fiercely protective of our excellent reputation, Hayward Services is a high quality cleaning company offering a full range of contract cleaning and associated services.

Based in Slough, we service clients across the southern counties from Dorset to Essex. Our portfolio of clients ranges from large office complexes to universities, schools and heritage sites. We are proud that a high proportion of clients have entered successive contract terms ranging from five to twenty years.

SECTORS WE WORK IN

Commercial Sector

- Offices
- Large Industrial Sites

Public Sector Educational

- Primary School
- Secondary School
- Further Education Colleges
- Universities

Non-Educational

- Offices
- Fire Stations
- Libraries
- Day Care Centres

OUR SERVICES

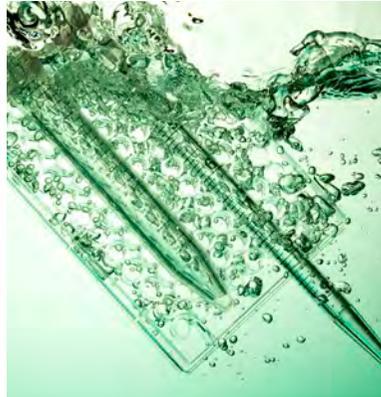
Whilst contract cleaning is our core function, we do provide a number of associated services for some of our clients, including:

- Provision of janitorial supplies
- Window and high level cleaning
- Grounds maintenance
- Deep cleaning
- Washroom services
- Waste disposal
- Kitchen cleans
- Wooden floor restoration
- Security alarms and CCTV installation / maintenance



WHY HAYWARDS?

A consistent and determined senior management team, working with a stable contracts management team, motivated to succeed and empowered to deliver an exceptional service. The following key elements set us apart from our competitors.



SCIENTIFIC APPROACH

We believe that cleaning is a science and therefore take a reasoned and site specific approach to equipment and chemical selection. Bespoke cleaning methods are implemented for every client.



INTEGRATED MANAGEMENT SYSTEM

Hayward Services operates an ISO 9001 & ISO14001 accredited Integrated Management System (IMS). A rigorous daily, monthly and annual inspection regime is central to successful service delivery. The IMS guarantees that such an inspection regime is delivered to each and every client.



SUPPORT SERVICES

We maintain a stable team of full time, trained and strategically located mobile operatives to provide specialist and cover cleaning support to our clients. This allows us to deliver contracted hours to our clients.

CALL US FOR MORE INFO
01753 533 335

 01753 533336

 office@haywardservices.co.uk

 227 Berwick Avenue, Slough, SL1 4QT

www.haywardservices.co.uk



PARTNERSHIP

We believe very strongly in a non-adversarial approach to contract management.

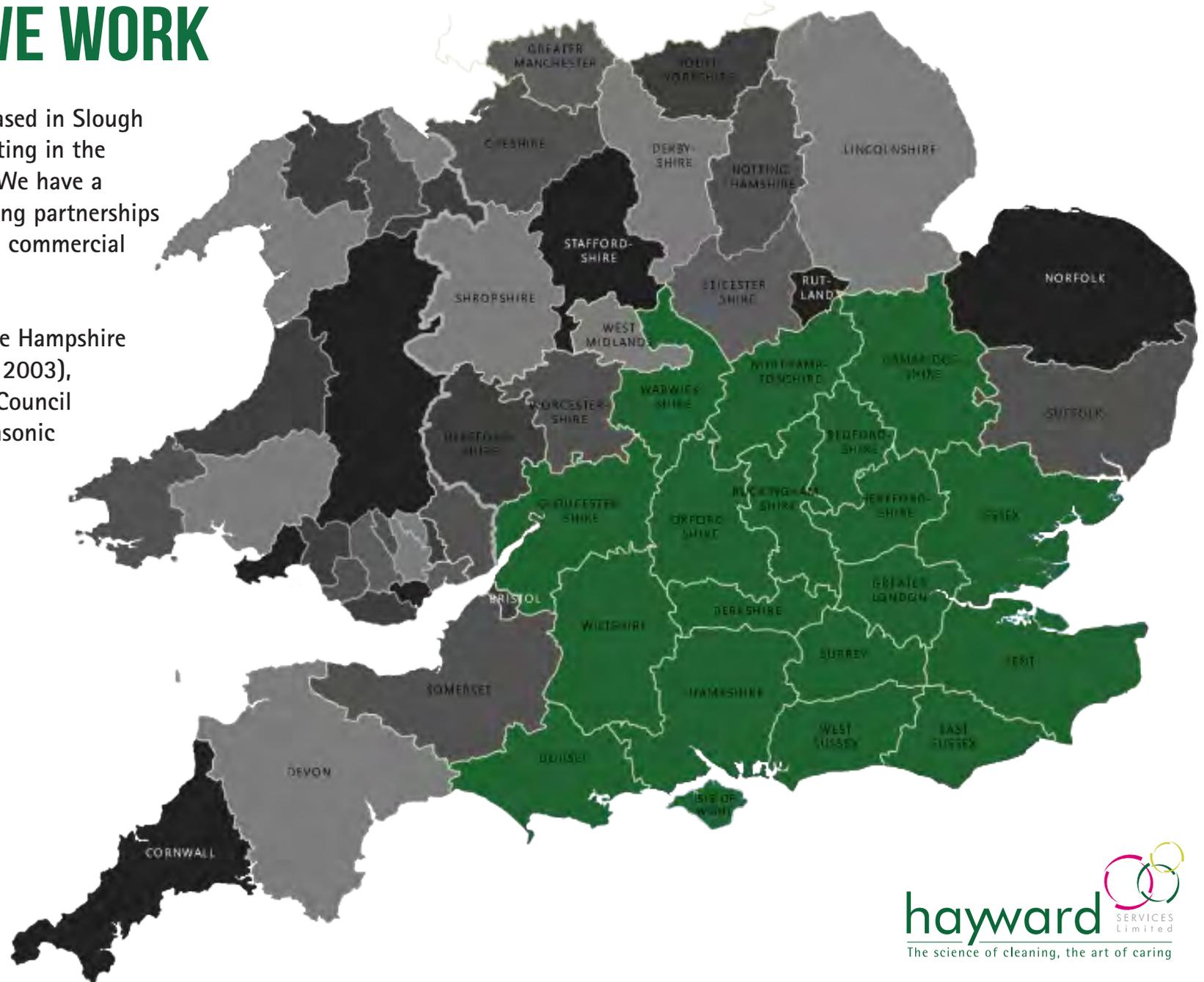
We have a proven ability to foster a partnership. We believe that we have been able to develop those partnerships via:

- Honesty
- Commitment to service delivery
- Flexible approach to service delivery
- Open and clear channels of communication
- Willingness and ability to resolve the problems that inevitably arise in the cleaning industry
- Working with clients to achieve financial efficiencies when required

WHERE WE WORK

Hayward Services is based in Slough and is currently operating in the highlighted counties. We have a number of long standing partnerships with public sector and commercial clients.

Some examples include Hampshire County Council (since 2003), Hertfordshire County Council (since 2004) and Panasonic UK (since 1997).



MEET OUR SENIOR MANAGEMENT TEAM



Stuart Walker
Managing Director

✉ stuart@haywardservices.co.uk



Del Simpson
Operations Director

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Martin Manchip
Sales Director

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Rick Sears
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Gary Broadhurst
Training & Support Manager

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Linda Manchip
Training & Support Manager

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Jamie Ingram
Training & Support Manager

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Emma Ingram
Office Manager

✉ emma@haywardservices.co.uk

CALL US FOR MORE INFO **01753 533 335** OR EMAIL **OFFICE@HAYWARDSERVICES.CO.UK**

WHAT OUR CUSTOMER'S SAY



"The fundamental success of the Non-Residential Contract cleaning services at RHUL, success being measured as delivering exceptional cleaning standards to students, staff and guests alike, has been underpinned by significant collaboration with our service provider, Hayward Services."

John Brannan

Campus Services Manager, Royal Holloway University of London.

"I am writing to express my appreciation of the service supplied by Hayward Services Ltd., to Hampshire County Council, both during the current contract period and throughout previous contracts.

I have now been working with Hayward Services on Hampshire contracts since 2008, and in that time, I have seen continuous improvements in the way that you conduct your business with Hampshire, due in the main, to excellent levels of communication, and a willingness to enter into dialogue with customers, which actually produces resolutions to their problems, and not just unfulfilled promises of action which does not then materialise."

Paul Rutter

Authorised Officer, Hampshire County Council.



"Hayward Services have carried out our site cleaning since 2002 and we are very happy with the service they provide and to recommend them to any prospective client."

Garry Holmes

Estate Manager, Reigate College, Reigate.





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